



PEC – Quality Policy

1. Management Commitment:

At the Pakistan Engineering Council (PEC), we are committed to:

- Providing efficient, reliable, and stakeholder-centric facilitation for registration, licensing, continuing professional development, accreditation, and related services to engineering students, engineering professionals, and engineering institutions, as applicable, in accordance with the regulatory provisions of the PEC Act and Bye-Laws.
- Effectively regulating and supporting engineering practices across the public and private sectors throughout Pakistan in accordance with the regulatory provisions of the PEC Act and Bye-Laws.
- Meeting the requirements of all relevant stakeholders.
- Complying with all applicable statutory and regulatory requirements.
- Providing services through the implementation and effective application of a requisite Quality Management System (QMS).
- Continually improving the Quality Management System to ensure its effectiveness, suitability, and adequacy.

2. Scope and Purpose:

This Policy applies to the management of processes, functions, and services at PEC Headquarters and its provincial, regional, and area offices.

The primary purpose of this Policy is to demonstrate PEC's commitment to quality and provide a framework for determining and meeting the requirements of all relevant stakeholders.

3. Policy Framework:

To provide excellent services and ensure effective regulation, PEC establishes, implements, maintains, and continually improves its Quality Management System processes in accordance with the commitments set out in this Quality Policy, with particular emphasis on the following:

3.1 Stakeholder Focus

Continually improving services through an effective stakeholder feedback mechanism.

3.2 Quality Objectives

Establishing, monitoring, and reviewing quality objectives and Key Performance Indicators (KPIs) for all relevant processes, functions, and services.

3.3 Future Perspective

Ensuring adaptability and organizational resilience through a risk-based approach to the Quality Management System.

3.4 Continual Improvement

Continually improving the Quality Management System through periodic reviews, internal audits, evaluation of process results, and implementation of appropriate corrective actions.

4. Monitoring and Review

This Quality Policy shall be reviewed annually and/or whenever significant changes occur in applicable legal or regulatory requirements, the PEC Act, Bye-Laws, or PEC functions and processes. Regular audits and reviews shall be conducted to ensure that this Policy is effectively implemented, maintained, and followed throughout PEC.

5. Conclusion

PEC is committed to providing stakeholder-centric services while fulfilling the requirements of the PEC Act, Bye-Laws, and all other applicable statutory and regulatory requirements. PEC shall continually strive to enhance the effectiveness of its Quality Management System and improve the quality of its services for all relevant stakeholders.